

### *Roles and Responsibilities ~ Who's Who in the Waiver*

<b>Roles</b>	<b>Responsibilities</b>	<b>Contacts</b>
<b>DHS – Bureau of Purchased Services</b>	<ul style="list-style-type: none"> <li>▪ Conducts audits of HCBS (waiver) providers to ensure adequacy of service records and accuracy of billing practices</li> </ul>	Tim Weltzin (515) 281-6023
<b>Income Maintenance (IM)</b> <i>At the local DHS office</i>	<ul style="list-style-type: none"> <li>▪ Determines and monitors Medicaid eligibility</li> </ul>	Local DHS office – <ul style="list-style-type: none"> <li>▪ <a href="http://www.dhs.state.ia.us/dhs2005/dhs_homepage/children_family/getting_help/map_offices.html">www.dhs.state.ia.us/dhs2005/dhs_homepage/children_family/getting_help/map_offices.html</a></li> </ul>
<b>Individualized Services Information System (ISIS)</b>	<ul style="list-style-type: none"> <li>▪ This program tracks the application process and records the approved service plans</li> </ul>	ISIS Help Desk (515) 281-8222 <ul style="list-style-type: none"> <li>▪ <a href="mailto:isishelpdesk@dhs.state.ia.us">isishelpdesk@dhs.state.ia.us</a></li> </ul>
<b>Iowa Medicaid Enterprise (IME)</b> <i>Policy Unit</i>	<ul style="list-style-type: none"> <li>▪ CMH Waiver Program Management</li> </ul>	Lin Christensen (515) 725-1151
<b>Iowa Medicaid Enterprise (IME)</b> <i>Medical Services Unit</i>	<ul style="list-style-type: none"> <li>▪ Completes hospital level of care assessments for each child as part of the CMH Waiver application process</li> </ul>	Vicki Vermie (515) 457-3745
<b>Iowa Medicaid Enterprise (IME)</b> <i>Provider Audits &amp; Rate Setting Unit</i>	<ul style="list-style-type: none"> <li>▪ Reviews and approves FCSS rates per F&amp;S reports</li> <li>▪ Reviews F&amp;S reports annually</li> </ul>	Tom Donahue (515) 725-1256 <a href="mailto:tdonahu@dhs.state.ia.us">tdonahu@dhs.state.ia.us</a>
<b>Iowa Medicaid Enterprise (IME)</b> <i>Provider Services</i>	<ul style="list-style-type: none"> <li>▪ Processes Medicaid claims for payment</li> <li>▪ Resolves Medicaid billing concerns</li> </ul>	(800) 338-7909 <i>or</i> (515) 725-1004 (local to Des Moines metro)
<b>Magellan Behavioral Care of Iowa</b>	<ul style="list-style-type: none"> <li>▪ Administers the “Iowa Plan”</li> <li>▪ Mental health and substance abuse services for eligible Medicaid recipients; substance abuse service through the Iowa Department of Public Health and Mental Health through the State Payment Program</li> </ul>	(800) 638-8820 (515) 223-0306 <ul style="list-style-type: none"> <li>▪ <a href="http://www.magellanhealth.com">www.magellanhealth.com</a></li> </ul>
<b>CMH Waiver Specialists</b> <i>Iowa State University ~ Child Welfare Project</i>	<ul style="list-style-type: none"> <li>▪ Training and technical assistance (support for best practices and quality services)</li> <li>▪ Comprehensive service reviews (quality assurance and improvement)</li> </ul>	Lori LaCarte (563) 285-6324 <a href="mailto:llacart@dhs.state.ia.us">llacart@dhs.state.ia.us</a> <ul style="list-style-type: none"> <li>▪ <a href="http://www.dhs.state.ia.us/rts/downloads/wCMH/CMH_Specialists.pdf">www.dhs.state.ia.us/rts/downloads/wCMH/CMH_Specialists.pdf</a></li> </ul>
<b>Targeted Case Management (TCM)</b>	<ul style="list-style-type: none"> <li>▪ Coordinates &amp; monitors CMH Waiver services</li> <li>▪ Facilitates the interdisciplinary team</li> <li>▪ Completes CANS assessment</li> <li>▪ Monitors the crisis intervention plan</li> </ul>	<b>DHS</b> <ul style="list-style-type: none"> <li>▪ Eastern Iowa: Jane Johnson (319) 287-5294</li> <li>▪ Western Iowa: Oscar Fewins (641) 422-1217</li> </ul> <b>ISAC</b> <ul style="list-style-type: none"> <li>▪ Deb Westvold (515) 244-7181</li> </ul> <b>County (non-ISAC) Case Management</b> <ul style="list-style-type: none"> <li>▪ <a href="http://www.dhs.state.ia.us/rts/wTCM.htm">www.dhs.state.ia.us/rts/wTCM.htm</a></li> </ul>